

Assistance name	Brief summary of assistance provided	How to claim and more information
INDIVIDUALS AND FAMILIES		
Australian Government Disaster Recovery Payment	The Australian Government Disaster Recovery Payment (AGDRP) of \$1,000 per eligible adult and \$400 per child will be provided to eligible people adversely affected by the Queensland flooding. Claims for this assistance can be lodged at Centrelink until 4 July 2011.	Centrelink Contact number: 180 22 66 Website: http://www.centrelink.gov.au/internet/internet.nsf/emergency/qld_flooding_dec10_agdrp.htm
Disaster Income Recovery Subsidy	Disaster Income Recovery Subsidy consists of ex-gratia payments of \$469.70 per fortnight for single people and \$424.00 per fortnight each for a couple (equivalent to the maximum rate of Newstart Allowance). This payment is not means tested however eligibility criteria include: <ul style="list-style-type: none"> • must be living in or deriving income from an eligible area affected by the disaster • experienced a loss of income as a direct result of the disaster, and • not currently receiving another Centrelink payment. 	Centrelink Contact number: 180 22 66 Website: http://www.centrelink.gov.au/internet/internet.nsf/emergency/severe_weather_dec10_dirs.htm
Personal hardship Assistance Grant	This grant is a non-means tested one-off payment of \$170 per person , up to a maximum of \$850 for a family of five or more . It may be available to individuals and families who do not have the capacity to meet immediate, unexpected basic costs for food, clothing, medical supplies or accommodation caused by the disaster.	Queensland Community Services Contact number: 1800 173 349 Website: http://www.communityservices.qld.gov.au/community/community-recovery/support-assistance/support-assistance.html
Essential Household Contents Grant	This grant is an income-tested one-off payment of up to \$1,705 per adult , up to a maximum of \$5,120 for a family . This grant may be available to people who own essential household contents (such as cooking utensils, clothing, bedding and linen, floor coverings, essential furniture and white goods and food) that have been lost or damaged in the disaster and who do not have contents insurance. The grant assists with the repair or replacement of	Queensland Community Services Contact number: 1800 173 349 Website: http://www.communityservices.qld.gov.au/community/community-recovery/support-assistance/support-assistance.html

	essential items and maximum limits apply for individual items.	
Structural Assistance Grant	<p>This grant is a means tested one-off payment of up to \$10,500 per individual, and up to \$14,200 for a couple/family, less amounts paid as other grants.</p> <p>This grant may be available to property owners whose home has been damaged by the disaster. The home must be uninsured for this disaster event, owned by the applicant and their sole place of residence at the time of the disaster. The grant provides a contribution towards repair of the residence to a habitable and secure condition.</p>	<p>Queensland Community Services Contact number: 1800 173 349 Website: http://www.communityservices.qld.gov.au/community/community-recovery/support-assistance/support-assistance.html</p>
Taxation assistance	<p>The ATO can fast track tax refunds for people affected by natural disasters.</p> <p>If a taxpayer suffers financial hardship due to natural disaster, they may be able to ask the ATO for more time to pay an outstanding tax debt and the ATO may waive General Interest Charge.</p>	<p>Australian Taxation Office Contact number: 1800 806 218 Website: http://www.ato.gov.au/corporate/content.asp?doc=/content/00179960.htm</p>

	SMALL BUSINESSES AND PRIMARY PRODUCERS	
Clean up grant	<p>Grants of up to \$25,000 are available for primary producers and small businesses to pay for costs arising out of damage caused by the Queensland flood crisis.</p> <ul style="list-style-type: none"> • Initial claim: up to \$5,000 to assist with immediate early recovery (subject to future QRAA audit) • Subsequent claim: up to \$20,000 to recover costs paid in order to repair direct flood damage. 	<p>Queensland Rural Adjustment Authority Contact number: 1800 623 946 Website: http://www.graa.qld.gov.au/index.php?option=com_content&view=article&id=202:flood-assistance-novemberdecember-2010&catid=4:our-products&Itemid=177</p>
Low interest rate loan	<p>Concessional interest rate loan of up to \$250,000 may be granted to primary producers and small businesses.</p>	<p>Queensland Rural Adjustment Authority Contact number: 1800 623 946 Website: http://www.graa.qld.gov.au/index.php?option=com_content&view=article&id=202:flood-assistance-novemberdecember-2010&catid=4:our-products&Itemid=177</p>
Freight subsidies	<p>Freight subsidies of up to \$5,000 per disaster event are available for eligible primary producers located within a disaster-declared area.</p>	<p>Commonwealth/State Natural Disaster Relief and Recovery Arrangements (NDRRA) Contact number: 13 25 23 Website: http://www.business.qld.gov.au/risk-management/flood-farm-subsidies.html</p>
Taxation assistance	<p>For businesses in one of the flood affected postcodes, the ATO will automatically defer the lodgement and payment dates for December monthly activity statements to 21 February 2011. The ATO can fast track tax refunds for people affected by natural disasters.</p> <p>If a taxpayer suffers financial hardship due to natural disaster, they may be able to ask the ATO for more time to pay an outstanding tax debt and the ATO may waive General Interest Charge.</p>	<p>Australian Taxation Office Contact number: 1800 806 218 Website: http://www.ato.gov.au/corporate/content.asp?doc=/content/00189316.htm</p>